



WARMINSTER AREA HEALTH AND WELLBEING FORUM – ATTENDEE PACK

You are respectfully asked to read this briefing pack prior to the meeting to allow maximum time for the sharing of ideas and making decisions at the Trustee meeting.

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WARMINSTER AREA HEALTH AND WELLBEING FORUM - Agenda

Meeting on Wednesday 7th January 2026 from 1200 hours in the St Boniface Hall, Warminster School (meeting to last no longer than two hours) – refreshments will be provided. Overflow parking is available in the Minster overflow car park – thanks to the River Were Benefice Office

Attendees are asked to allow sufficient time to sign in at Reception before being accompanied to the venue

1. 12.00 Welcome and introductions (DG)
2. 12.05 Actions Arising (DR)
3. 12.10 **Autism Awareness**
Louise Rendle, Chief Executive of the Wiltshire Service Users' Network (WSUN) will give an introduction to basic autism awareness and how we can best engage with and help those impacted.
4. 1310 30-minute comfort and networking break
5. 13.30 **Food Insecurity**
Caroline LeQuesne, Engagement and Partnership Lead (Central) of Wiltshire Council will advise members of an initiative looking at food insecurity and at ways to support communities to move towards food security and resilience.
6. 13.40 **Health and Wellbeing Warminster website**
Deborah Gogarty Chair will update Forum members on the development of a new website designed as a platform for our information
7. 13.50 **Any Other Business**

Date of next meeting: Wednesday 8th April 2026 to include an AGM

Dates of future meetings –				
<u>2026</u>	HWB Forum	Trustee Meetings	Area Board	Other
Jan	Wed 7 th			
Feb		Thu 12 th * +	Thu 5 th	
Mar				
Apr	Wed 8 th inc. AGM			
May		Thu 14 th * +		Sat 16 th Health Fair
June	Wed 24 th			
July		Thu 22 nd or 29 th or	Thu 2 nd	
August		Thu 5 th		
September	Wed 23 rd			
October				
November		Thu 19 th or 26 th		
* To discuss any funding needed by AB; + to discuss and agree content of next Forum event. Red font shows provisional dates to be confirmed				

WARMINSTER AREA HEALTH AND WELLBEING FORUM
Notes of Meeting – Wednesday 24 September 2025 Noon
The St Boniface Hall, Warminster School

Present: Speakers have a * against their name.

Deborah Gogarty (DG) – Open Door and Chair	David Reeves (DR) – Secretary and HWB Trustee
Marion Barton (MB) – Open Door and HWB Trustee	Lisa Cook (LC) – Warminster School
Ann Merrills (AM) – Independent Member and Trustee	Sallie Boyd (SIB) – Adult Community Team West – Wiltshire Council
Caroline Pugh (CP) – Friends of Warminster Hospital	Zanne St John Marchmont (ZM) – We Are Men
Liz Lee (LL) – Warminster Town Council	Alan Goldsworthy (AG) – Independent member;
Sheelagh Wurr (SW) – Warminster Churches Together and Salisbury Shakers	Steve Kervell (SK) – Warminster and Westbury Visually Impaired Club
Vicky Ellis (VE) – Wiltshire Children Community Service	Kwaku (Julian) Oppong (JO) – Wiltshire Children Community Service
Sarah Burgess (SaB) – Avenue Surgery Social Prescriber	Melanie Grace (MG) – Scottish and Southern Electricity Network *
Lucy Steel (LS) – Wiltshire Council	Lindsey Death (LD) – Wessex Rivers Trust
Annie Davis (AD) – Warminster Action Group	Maria Morris (MM) – Warminster Action Group
Lina Middleton (LM) – BSW Integrated Care Board *	Lee Rockingham (LR) – BSW Integrated Care Board
Laura Gowers (LG) – Wessex Water	Fiona Blom (FB) – HCRG Living Well Team
Apologies from: Janet Marshall (JM) – Warminster and Westbury Visually Impaired Club; Jan Billinge (JB) – Independent; Jenny Crossley (JC) – National Energy Action; Lynda Hancock (LH) – Safe Families; Maggie Dee (MD) – Warminster U3A; Katrina Watson (KW) – Dorothy House; Tina Biggs (TB) – HCRG Care Group; Tanya Ratcliffe (TR) – Wiltshire Council Prevention Officer; Holly Pryer (HP) – Wiltshire Council; Craig Adams (CA) – Avenue Surgery; David Painter (DP) – Warminster Writers Circle.	

1	<u>Welcome and Introduction – Deborah Gogarty (DG)</u> DG welcomed Forum members and guests to what proved to be an interesting and busy meeting. She encouraged attendees to take the opportunity to network with those present to make connections and to share information.	<u>Action</u>
2.	<u>Actions Arising and other updates– Dave Reeves (DR)</u> DR advised that he had updated the actions on the previous notes and that there were no remaining actions arising from the last meeting. Attendees agreed the accuracy of the notes. Instead of sending a list of attendees with the calling notice DR advised that he had put a printed list on the table for each attendee and that, in future, he would send a complete list of all HWB Forum members along with the notes of each meeting. DR told Forum members that the meeting dates to August 2026 are now confirmed.	
3.	<u>Preparing for Winter - Melanie Grace (MG) - Customer & Community Advisor, Scottish and Southern Electricity Networks</u> MG's short but punchy presentation and her slides are attached to these notes. She described SSEN's role in "keeping the lights on" citing that the geographical separation of its southern England and Scottish remits allowed a flexible use of manpower in times of crisis. MG's own welfare role is to go out to help people manage during times of power outages including supplying power banks, hot water, glow sticks, and even hot food in emergencies. Such help is prioritised to those on the Priority Service Register	

	and those registered also get earlier alerts of possible power issues enabling them to prepare sooner. Few knew how to report power cuts and emergencies by dialling 105. https://www.ssen.co.uk/power-cuts-emergencies/additional-help-during-bad-weather/ On community funding, MG told members that there is funding for energy/environment-related community projects example of which are shown here. https://www.ssen.co.uk/globalassets/news--views/documents/ssen-powering-communities-to-net-zero---2024-fund-recipients.pdf In response to questions, MG acknowledged that people do confuse SSEN (who manage the infrastructure) with energy companies whose supply consumers use and pay for. Asked about translation for Afghan refugees, MG said that there are multi-language leaflets in ten other languages – however, at the moment they do not cover Pashto or Dari, the main Afghan languages. MG said that covering care homes sometimes proved problematic. Encouragingly, several attendees had experience of the SSEN priority service and gave positive feedback, a great way to conclude the presentation. DG thanked MG for her presentation which would surely be timely and relevant to many attendees and to particularly those that they represent.	
4.	<u>Comfort Break</u> Attendees took advantage of the opportunity to network over a coffee break.	
5.	DG began the second session citing the NHS Ten Year Plan published in July 2025. It comprises three radical shifts for the NHS: • hospital to community • analogue to digital • sickness to prevention These will be the core components of their new care model. To support the scale of change we need, the whole NHS is ready to deliver these 3 shifts at pace: • through a new operating model • by ushering in a new era of transparency • by creating a new workforce model with staff genuinely aligned with the future direction of reform • through a reshaped innovation strategy • by taking a different approach to NHS finances https://www.gov.uk/government/publications/10-year-health-plan-for-england-fit-for-the-future DG asserted that she would like a longer future Forum discussion session on this topic of which the new TICC. <u>Trowbridge Integrated Care Centre (TICC) - Lina Middleton, People and Communities Engagement Manager, NHS Bath and North East Somerset, Swindon, and Wiltshire Integrated Care Board</u> LM introduced herself and her colleague Lee Rockingham, Digital Engagement Officer. Using a slide presentation (attached) LM updated members on the new Integrated Care Centre being built on the site of Trowbridge Hospital. She accepted that much of the benefit comes from moving current services from the existing Community Hospital to the new TICC where it will enable more collaborative and holistic working in a modern and improved working environment. It will also provide an urgent care/minor illness	

	facility with much needed additional parking – as well as satellite specialist consulting - but with no in-patient beds or specialist diagnostic capacity. LM emphasised the extensive consultation with staff, patients, and specialist condition groups to ensure that the new facility is both safe and welcoming to often vulnerable patients. A number of information sessions had been held in the town and the project team are keen to involve schools and the college in the TICC's design and construction. Forum members asked a number of questions that LM fielded. Some were sceptical that this "joined up" aspiration had been promised for many years and had not been delivered. LM was asked to ensure that the planned information sessions were delivered wider than just Trowbridge as we should all benefit from the TICC. She confirmed that mental health services would remain as at present and that separate areas are dedicated for young people and families. Staffing was thought to be viable though some worried about the type of medical professional used in the urgent care area. In summary, DG thanked LM for her update and asserted that, for this to produce real benefits, the TICC needed to reach out and engage with the myriad voluntary support bodies if NHS/community partnership was to become a reality.	
6.	<u>Any Other Business and Member Updates</u> <u>Marion Barton (MB) – Open Door</u> MB advised members of the Proactive for Your Prostate campaign led by Prostate Cancer Research to change health policy and public attitudes, ensuring equitable access to prostate cancer screening. Those wishing to support this change are asked to contact their MP asking her/him to support screening reform. https://proactiveforyourprostate.co.uk/ <u>Alan Goldsworthy (AG) – Independent and Carers Support</u> AG advised members of a new frailty app for carers and individuals currently being trialled with early signs looking promising. <u>Kwaku (Julian) Oppong (JO) - Wiltshire Children Community Service</u> JO and VE thanked the Forum for the opportunity to network with attendees. JO explained that they are trying to identify – and engage with – disadvantaged families and young people and would welcome suggestions on who to engage. POST-MEETING NOTE: DR sent information on the next CFVS Forum meeting on 30 September (focussed on their wider targeted demographic group); a link to access the Wiltshire Insight tool (to be able to zero in on areas of local deprivation; and contact details for the Town and Area Board Councillors who lead on youth issues. <u>Liz Lee (LL) – Warminster Town Council</u> LL told attendees that she is taking active steps, via the Town Council, to get the Mobile Breast Screening Unit to return to Warminster to avoid patients having to travel to Westbury as is happening in the current round of appointments. <u>Zanne St John Marchmont (ZM) – We Are Men</u> ZM advised that the WAM - We Are Men website has launched and invited attendees to visit the site and let her know what they think. https://wearemen.org/	

Laura Gowers (LG) – Wessex Water

LG said that the next Wessex Water community drop-in event is in Warminster Library on 1 December with more dates planned.

<https://www.wessexwater.co.uk/community-drop-ins>

LG alerted members to possible funding under the Wessex Water Community Fund offering up to £4K for eligible applications. The closing date is 20 October.

<https://www.wessexwater.co.uk/in-your-community/community-fund>

Steve Kervell (SK) - Warminster & Westbury Visually Impaired Club

SK asked about the planned use of the vacated pharmacy space at the Avenue Surgery and also thought that they are trying to recruit another GP. **POST MEETING NOTE – Craig Adams is planning to brief the Forum once the funding is in place.**

Lisa Cook (LC) – Warminster School

LC told attendees that, due to reduced footfall, it has been decided to end the Tech Club staffed by School students after some years. DR expressed the Forum's thanks to LC and her school colleagues and students for helping to plug the digital gap, especially for vulnerable people.

Dave Reeves (DR) – Independent and Forum Secretary

DR welcomed the number of items being shared in the AOB round. He advised attendees of the next meeting on 7 January 2026 and that it will be largely based around a presentation on autism by Wiltshire Service Users' Network.

WRITTEN UPDATES**Caroline LeQuesne (CL) - Engagement and Partnership Lead, Central, Wiltshire Council**

CL had planned to present at the meeting but was unable to do so. The communities' team at Wiltshire Council has been looking at food insecurity and at ways to support communities to move towards food security and resilience. They are using the food ladders concept to start the process - food ladders video ([eSIM Holafly](#)) - 3 mins

The mapping template is attached for reference. The basic process is:

1. Identify different food activities happening in the area (not organisations) e.g. emergency food parcels, social eating, community gardening, etc
2. Identify connecting activities in the area e.g. food partnerships or community anchor organisations.
3. Identify the gaps and discuss the need for the community area

The Team has secured a small amount of money to invest, or help match fund, local projects that fill the gaps that we find via the food ladder. CL is looking for partners to join this workshop to map Warminster's community area and help decide which projects could start to fill Warminster's 'gaps'. If you wish to be part of the workshop, please let her know on caroline.lequesne@wiltshire.gov.uk

Jenny Crosssley – JC – National Energy Action and Trustee

JC alerted members to the Wessex Community Action fundraisers coffee morning at their offices in Whittle Rd, Churchfields Road, Salisbury SP2 7YR, on 7 October from 11.00am -12.30pm. This is an informal gathering where we come together to share

	news and information from the world of fundraising whilst celebrating our successes and supporting each other through some of the tougher times. We will also be joined by Sarah Bear, Business Director at Wiltshire Treehouse. Sarah is a highly experienced fundraiser who has worked on developing financial sustainability at Wiltshire Treehouse and currently manages relationships with trusts and foundations. Parking is available on-site and we are 10 minutes from Salisbury Train station. We will also be offering a hybrid dial-in option for those who are unable to make it in-person. If you would like to attend, please get in touch with Neil Cotton, Partnership Manager, by email partnerships@wessexcommunityaction.org.uk <u>Craig Adams (CA) - Avenue Surgery</u> CA will be able to share some details and plans for the old pharmacy next to the surgery; all subject to funding. He will also try to get Stuart, the new PPG chair, to introduce himself. <u>Jonathan Aldridge- Mansfield (JM) - Alzheimer's Support</u> The Warminster Memory Group meets weekly (Tuesdays, 2-3.30pm) at Christ Church on Bournemouth Road. Since re-launching the group in the Spring, the group has increased in size and continues to look for more participants and volunteers. Any individual with a dementia diagnosis, or anyone on the 'pathway' to a diagnosis (memory clinic appointments, etc.), should feel welcome to contact us to attend with their carer/loved one. Anyone interested, please contact the Devizes office of Alzheimer's Support - 01380 739055. <u>Tanya Ratcliffe (TR) - Wiltshire Council</u> TR thanked Debs and Marion from Open Door, and Annie and Lucy from Warminster Action Group for taking the time to meet with Cllr Gordon King and herself on 21 August and showcase how important community services really are. Gordon went on holiday soon after but mentioned beforehand how impressed he was and wondered if these groups could be replicated in other areas. <u>Lynda Hancock (LH) – Safe Families</u> LH is seeking more volunteers to support families that are referred Safe Families from Wiltshire Council, so if you know of anyone who could spare an hour a week or your organisation would like her to come and do a presentation then please contact her at lyndahancock@safefamilies.uk As this was the last Forum meeting of 2025, DG thanked all for attending and wished all members early season's greetings. Date of next meeting: Wednesday 7th January 2026 1200 hours at Warminster School – additional parking available at Minster Church overflow unless told otherwise	

WRITTEN UPDATES FOR 7 JANUARY 2026 HWB FORUM MEETING

WEBSITE DEVELOPMENT

DG is taking this work forward and will update us at the meeting. We have a domain name (healthwellbeingwarminster.org.uk) and a website address and anticipate – and have budgeted for – up to eight pages at a build cost of £629-10. We are hoping to have the website up and running in time for the January Forum meeting. This also meets our grant condition with Swindon and Wiltshire Community Foundation.

UPDATE ON FINANCES AND MEMORANDUM OF UNDERSTANDING 2026

We have now **signed the Memorandum of Understanding with Warminster Town Council with an annual grant from April 2026 of £1,600 per annum** which should fund our anticipated running costs from that point forward.

DR has re-run the projection of our income and expenditure through to March 2027 and it shows a deficit from November 2026 getting larger until the end of March 2027 where it will stand at £393. This was caused by the delay to – and subsequent increased costs of – the website, and unanticipated related costs, some of which have fallen into this year. We have applied to the Area Board has granted us a further £400 to head off the future deficit.

Finally, **DR completed and submitted an End of Grant Report to Swindon and Wiltshire Community Foundation** – you will recall that they granted us £2324 in 2023. They have confirmed that they are happy with how we have used the grant and with what was written in the report.

MOBILE BREAST CANCER SCREENING IN WARMINSTER

You may be aware of the unexpected and unilateral decision by NHS England SW Commissioning/ GWH NHS Foundation Trust to relocate the mobile unit to Westbury, for Avenue Surgery-registered patients. Along with several Town Councillors, DR held an online meeting with the service team on 21 October at which NHS England SW Commissioning presented supporting data that had not been shared with us and gave various reasons for the decision to move the unit. Suffice to say, DR is not convinced that GWH will take a different route for the next screening round in 2028 and he, together with Cllr. Liz Lee, have been active since then.

As at 4 December, we have declared support from the Avenue Surgery Partners, the Avenue Surgery Patient Group, our MP, the Warminster Area Board and the Town Council, as well as nearly 900 signatures on the online and paper petitions. DR has been able to thoroughly discredit the data that GWH used to retroactively justify their decision and, attended the Wiltshire HWB Board on 27th November to ask them to intervene. Currently, it appears that the ICB do not see a role for them in this and **DR is working with LL to try to get some assurance for the 2028 screening round.**

UPDATE ON HEALTH FAIR AND BOOKLET 2026

We now have 42 confirmed organisations signed up for the Health Fair on 16 May 2026. **Over half of these are new exhibitors to the Health Fair and we have a broad mix of types of organisations and service represented.** DR will hold at this number and retain any further groups on a reserve list. In discussion with Nic, our designer, DR has expanded the booklet to 44 from 40 pages as he has added around 30 more organisations into the listings. As agreed, all listings have been cross-checked against information held online. We now have detailed exhibitor information for all 42 exhibitors. The design has been agreed and we will retain some of the “look” to build on our brand.

CHANGE OF NAME

The HWB Forum Trustees have proposed a change of name for our group by removing the word “Forum.” We believe that the group has now evolved to the point where the Forum is but one of its constituent parts and that calling ourselves “Health and Wellbeing Warminster” is both pithier and fits better with our expanded role and with the new website and its aims. The logo and any explanation of our coverage makes it clear that we are referring to the Warminster area and not just within the town boundary. **We are asking all members to make their views known either in the Google form part of the calling notice – or by email to DR.**